

South Glengarry

*Community Priority Setting Exercise
June 30th, 2005*

Report



Final Report Date: October 2005

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Agenda

1. Welcome & Introductions
2. Brief Review United Way of Stormont, Dundas and Glengarry
3. **Part I: Issues – Turbo Brainstorming**
 - 3.1. What are your communities' most pressing issues?
 - 3.2. What are the most important factors creating these issues?
4. **Part II: Discussion**
 - 4.1. What's working well
 - 4.2. What needs improvement
5. Dotmacracy regarding issues
6. Discussion Local vs. Regional
7. Discussion regarding sharing of info
8. Closing Remarks

3. Part 1: Issues

- 3.1. What are your communities' most pressing issues?
- 3.2. What are the important factors creating these issues?

3.1. Communities most pressing issues identified

- | | |
|--------------------------------|----------------------------|
| 3.1.1. Information of Services | 3.1.7. Pride |
| 3.1.2. Youth | 3.1.8. Respite Care |
| 3.1.3. Early Years | 3.1.9. Transportation |
| 3.1.4. Disabled Adults | 3.1.10. Tourism |
| 3.1.5. Tri County Literacy | 3.1.11. Community Building |
| 3.1.6. Seniors | 3.1.12. Fire Victims |

3.2. Important Factors Creating Issues

3.2.1. Information of Services

- No databank
- Where do we go to find information on all services

3.2.2. Youth

- Not enough volunteers to help with youth
- No constant follow through or motivation
- Lack of transportation
- Some volunteers back away because of liability
- Trust issues
- Too many rules and regulations
- Not enough after school/homework programs
- Missing big resource "Youth" volunteers
- Need mentoring services
- More communication is needed between the schools and parents on the potential programs available
- Lack of coordination for recreational activities
- No social/recreational activities for youth
- No youth focus in the community
- No leadership opportunities for youth

3.2.3. Early Years

- Not enough inclusive child care
- No child care funding
- No focus on the early years

3.2.4. Disabled Adults

- No day programs for disabled adults
- Too many services, not one umbrella organization to help families navigate through the system

3.2.5. Tri-County Literacy

- Need to expand
- Where are the programs in South Glengarry?

3.2.6. Seniors

- No grocery store in Lancaster
- Lack of transportation –some seniors are driving but do not want to drive
- No central bank of information – where do I go?
- Lack of services for seniors
- Not reaching isolated seniors
- Seniors are not reaching out to others – shyness
- No assistance for elderly who live alone
- Elders are invisible
- Growing need for programs
- No assisted living for seniors

3.2.7. Pride

- No pride in the community

3.2.8. Respite Care

- No funds

3.2.9. Transportation

- No public transportation in rural communities

3.2.10. Tourism

- Not enough promotion
- We have the location and the history

3.2.11. Community Building

- No integration of newcomers into the community
- No welcome wagon
- Benefit dances?
- More organization

3.2.12. Fire Victims

- No assistance

4. Part 2: Activities/Services/Strategies/Resources:

- 4.1. What is working well in the community?
- 4.2. What do we need to improve or add that would make a difference?

4.1. What is working well in the community?

- 4.1.1. Organized Sports
- 4.1.2. Programs for non-workers
- 4.1.3. Williamstown Fair
- 4.1.4. Service clubs
- 4.1.5. Women's group
- 4.1.6. Optimist club
- 4.1.7. Churches – supportive of each other
- 4.1.8. Sense of community
- 4.1.9. Schools are very community oriented
- 4.1.10. Williamstown Daycare – all inclusive

4.2. What do we need to improve or add that would make a difference?

- 4.2.1. Easier access to information
- 4.2.2. Need a coordinator to communicate all programs and services going on in the community (Open communicator)
- 4.2.3. Database of services and programs with needs and assistance
- 4.2.4. Volunteer resource center
- 4.2.5. Less restrictions for volunteers
- 4.2.6. Information night of all the services that agencies provide
- 4.2.7. Have a meeting night to address concerns and opportunity to provide solutions

5. Ranking Of Issues

Achieved through the Dotmocracy process.

- 3.2.1. Info of Services ✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓
- 3.2.2. Youth ✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓
- 3.2.3. Early Years ✓✓✓✓✓✓✓✓
- 3.2.4. Disabled Adults ✓✓✓✓✓✓✓✓
- 3.2.5. Tri County Literacy ✓✓✓✓✓✓✓✓
- 3.2.6. Seniors ✓✓✓✓✓
- 3.2.7. Pride ✓✓
- 3.2.8. Respite Care
- 3.2.9. Transportation
- 3.2.10. Tourism
- Community
- 3.2.11. Building
- 3.2.12. Fire Victims

6. Discussion on Local vs. Regional

3.2.1.	Information of Services	Local
3.2.2.	Youth	Local
3.2.3.	Early Years	Regional
3.2.4.	Disabled Adults	Regional
3.2.5.	Tri County Literacy	Regional
3.2.6.	Seniors	Regional
3.2.7.	Pride	Local
3.2.8.	Respite Care	Regional
3.2.9.	Transportation	Regional
3.2.10.	Tourism	Local
3.2.11.	Community Building	Local
3.2.12.	Fire Victims	Local

The group agreed that most of the issues were both regional and local. The issues surrounding Information of services, Youth, Pride, Community Building, Fire Victims and Tourism were considered to be a local (Township of South Glengarry), but the rest of the issues raised would be indicative of all of Stormont, Dundas and Glengarry.

7. Addendum

A draft report was sent to all participants for further commenting. No changes were made to the actual report.

Comments sent:

- Lack of knowledge of United Way and what they fund or do for the community.
- A misconception of how much money is paid out in the fund raising process.
- As a new member of the United Way board, I was questioned as to high much I receive for sitting on the board. There was a belief that the position came with a large per diem. There is no per diem.
- With regards to the comment “no grocery store in Lancaster”. As most people in the room were aware (though none of us said anything at the time), the Henderson's have been working very hard for the last 12 months and have sunk a lot of money into re-opening the grocery store just a block from the fire hall. The bakery is currently up and running, but due to many difficulties beyond their immediate control, the grocery section is not yet open.

